

Frequently Asked Questions

1. Who can join the Fund?

Any full time or permanent part time employee of the NSW Ambulance Service can join the Fund.

2. Can my spouse or partner join the Fund?

Yes. They can join at the same time you do or at a later date.

3. Does the Fund recognize same sex relationships?

Yes. The Fund recognizes both de-facto and same sex relationships.

4. Are there any age limits?

Yes. New members must not have had their 51st birthday at the time of application.

5. Do I need to have a medical assessment?

When you apply you sign a declaration saying that you are in good health with no serious medical conditions. There is no need to have a medical assessment.

6. What is a beneficiary?

Your beneficiary is someone who will receive a payment from the Fund on notification of your death. This person is usually your partner or another responsible person.

7. Can my children be beneficiaries?

Yes they can although we strongly recommend that they be over the age of 18. We recommend this because it is very difficult for a minor to legally manage this type of account.

8. What does the Fund cover?

When we are notified of a member's death, the Fund provides a payment to the beneficiary to assist your family during this time of need.

9. How much does it cost?

The weekly fee costs less than the price of a cup of coffee. Payments are by payroll deduction for current employee members of NSW Ambulance and yearly in advance for retired members. You should check the website for the current rates.

10. How much does the Fund provide?

You should check the website for the current beneficiary payment.

11. If I retire from the Ambulance Service can I remain a member of the Fund?

Yes, however conditions apply. You must have been a continuous member of the Fund for at least 15 years. As an example: If you join the Ambulance Service in 2005, then join the Fund in 2015 and retire in 2020 you may have completed 15 years in the Service but only 5 years in the Fund; therefore you would be ineligible for ongoing membership.

12. How and when is the beneficiary payment made?

Payment is made by cheque to the beneficiary. We try and make the payment within 48 hours of notification, although sometimes this is not always possible.

13. How is the Fund managed?

The Fund is managed by an elected Board of Directors from the fund membership. The current rules allow for up to one retired member to be elected to the Board of Directors. A Secretary/Treasurer conducts the day-to-day administration. The Fund is required to conduct its business in accordance with the Australian Securities Investment Commission (ASIC) and it is audited annually.

14. Is it easy to update my personal details if my circumstances change?

Yes, it is very easy. The Ambulance provident fund maintains an electronic online database. Members can update their details online through the Provident Fund website <http://www.ambprov.org.au>. If you have previously provided an email address and not yet accessed the online membership portal you will need to choose the forgotten password link from the login screen to initiate a password reset. If you do not have an email address you will need to contact the secretary to update your details.